



Multiple Consent Authority Form

This form is to give us permission to deal directly with Centrelink for three separate things. You can give us permission for any combination of these things; you don't have to give permission for all of them.

Further information about Centrelink deduction and confirmation services is available from the Department of Human Services website humanservices.gov.au and our website foundationhousing.org.au/tenants/info-sheets-policies at all of our offices and can also be requested from our staff.

Name in full _____

CRN _____ **Date of birth** _____

Address _____

Please indicate each service you wish for consent to be applied.

Centrelink Confirmation eServices (Income Confirmation)

Yes No

I give permission for:

- Foundation Housing to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my customer details and concession card status in order to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services (the department) to provide the results of that enquiry to Foundation Housing.

I understand that:

- the department will disclose personal information to Foundation Housing including my name, payment type, payment status, one off payments, income, assets, deductions, shared care arrangements, partner status and Youth Allowance Independent Rate to confirm my eligibility for community housing and to set my rent
 - I can get proof of my circumstances/details from the department and provide it to Foundation Housing so that my eligibility for community housing and my rent amount can be determined; and
 - if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the residential accommodation provided by Foundation Housing.
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Continued pg 2

CentrepayYes No **I give permission for:**

- the Australian Government Department of Human Services (the department) to make a deduction of \$ _____ each fortnight from my _____ [name of Centrelink payment] and pay this amount to Foundation Housing (CRN 555 064 020 S) for my residential accommodation costs commencing from __/__/____.
- I confirm that this deduction has no target amount and no end date.
- Foundation Housing to disclose my information to the department for the purposes of checking my account number, billing number, and amount I want to pay, and reconciling my payment deduction details
- Foundation Housing to give the department my correct account and billing number if required; and
- Foundation Housing to change my deduction amount from time to time to ensure my housing payments are met, not including arrears payments unless I provide new authorisation to do so.

I understand that:

- Foundation Housing will change my deduction amount from time to time to ensure my housing payments are met
- I can change or cancel my deduction at any time
- if I cancel my deduction this will remove my consent from Foundation Housing and the business cannot set up any deductions until I provide new authorisation
- if I cancel my deduction I will need to make alternative arrangements to pay my rent if I am continuing my rental agreement with Foundation Housing; and
- if I fall behind in my rent Foundation Housing cannot increase my Centrepay deductions to catch up until I provide new authorisation, and in the meantime I will need to make alternative arrangements to repay any amounts owing.

Electronic Verification of Rent (EVoR)Yes No **I give permission for:**

- Foundation Housing to collect and use my current and future accommodation information and provide it to the Australian Government Department of Human Services (the department) for reassessment of my eligibility for Commonwealth Rent Assistance.

I understand that:

- the information collected and used by Foundation Housing and provided to the department may include my Centrelink Customer Reference Number, family name, given name, date of birth, address, household rent, individual rent, and relationship status
- every time Foundation Housing provides information to the department, I will be advised in writing by the department
- if I withdraw part or all of this consent in relation to EVoR, I will be responsible for notifying the department of all future changes to my accommodation circumstances; and
- I must contact the department myself if:
 - I am claiming rent assistance for the first time
 - I change my address
 - my relationship status changes
 - I start or stop sharing my accommodation with someone else
 - I purchase or sell any real estate.

All ServicesYes No **I understand that:**

- this consent, which is ongoing, remains valid for the service/s indicated while I am a customer of Foundation Housing unless I withdraw it by contacting Foundation Housing or the department
- I can withdraw any or all of these consents at any time by giving notice to Foundation Housing or by contacting the department
- Foundation Housing will maintain a record of my consent for a minimum of two years from the date I cease to be a customer of the business

For more information visit humanservices.gov.au or call Foundation Housing if you do not have access to the internet.

Customer Signature _____ Date/...../.....