

Preparing for a **property inspection**

Thank you for following the Government Guidelines with COVID-19 and keeping yourself and your home safe. It's heartening to see how the community has come together to ensure the number of cases has remained low.

As a result of the low number of cases and the Government relaxation of some controls, from Tuesday 2nd of June we will be recommencing property inspections. We have prepared this information sheet so you can prepare for these interactions with our staff and continue to feel safe in your home.

Notifying you of an inspection

We will be resuming our usual schedule of property inspections and you will be notified in the usual way. Tenants will be sent a Form 19 in the mail, lodging residents will be sent a letter with a schedule.

Checking in with you prior to an inspection

A Foundation Housing staff member will phone you prior to the inspection and ask you some questions about the wellbeing of the household, including:

- Have you or any household members recently travelled outside of Perth?
- Are you or anyone in your household experiencing any flu like symptoms (cold, cough, temperature) or feeling unwell at all?
- Have you been in contact with anyone in the past few days who has had the above symptoms?
- Are you or anyone in your household self isolating?

Social distancing

It is our preference to conduct the inspection when you or any household members are not at home or, if you prefer to be there, that there are no more than two people in the house while the inspection is completed. Please ensure that anyone at home during this time adheres to social distancing and maintains a distance of 1.5 metres from our staff.

Personal protective equipment

Our Coordinators may wear personal protective equipment while completing the inspection, including gloves, face masks and shoe covers. This is part of the safety measures we are taking to ensure staff wellbeing in the homes they enter.

Questions

Thank you for your support during the past two months of changed work arrangements and as we now make further changes to ensure we can continue to deliver services in a safe manner for everyone.

If you have any questions about these arrangements, please contact your Coordinator on 9422 0700.