

## STRATEGIC OBJECTIVES & ORGANISATIONAL VALUES



### LEVERAGE GROWTH

Increase portfolio size and secure increased revenue from non-government sources



### SUPPORT AND SUSTAIN POSITIVE TENANCIES

Support tenants to maintain their tenancies and reduce negative exits



### BUSINESS EXCELLENCE

Develop a productive, efficient and high performing work environment for all staff

### SOLUTIONS FOCUSED

We work together to find solutions that benefit our people and customers.

### CARING

We care for others and display empathy, fairness and respect.

### HONEST

We act with integrity and own our decisions.

# POSITIVE TENANCIES FRAMEWORK

## WHAT IS A POSITIVE TENANCY?



### OUR VISION

Foundation Housing is a recognised leader in the social and affordable housing sector, with our positive tenancies work improving recognition of community housing as an important part of a balanced society.



### OUR GOALS

- Our residents feel safe in their homes, respected, and involved in decisions that impact them.
- Our residents have opportunities to engage with us, each other, and their local community.
- Tenancy turnovers remain low, properties are well-maintained, rent remains affordable and adherence to tenancy conditions is high.
- Support options are available when needed and residents are empowered to accept and engage in this support.