

Getting involved



Foundation Housing encourages all tenants to get involved and provide input into the services we provide.

There are several ways you can participate. These include:

TENANT NEWSLETTER

We publish a Tenant Newsletter every quarter and you will receive this via email or in the mail. We welcome any contributions or submissions for the newsletter. This can be done by emailing communications@foundationhousing.org.au.

BIENNIAL TENANT SURVEY

All tenants are asked to complete our Tenant Survey which is sent out every 2 years. This is an opportunity for you to provide feedback (anonymously if you wish) about the services we provide. We will use the information gathered from the survey to improve our services to you.

TENANT AND RESIDENT GROUPS

Tenant and resident groups operate at many of our lodges or are created around specific issues. The groups will provide feedback regarding where they live or about a specific issue such as a policy or initiative. They are an opportunity to influence policy direction, provide feedback directly to staff or to feedback your views about a particular issue of interest to you.



Your feedback can be anonymous

However, if you would like someone to discuss your feedback with you, you will need to provide contact details.

COMMITTEE OF RESIDENTS AND TENANTS (CORT)

The CORT is made up of a variety of tenants and residents from across all our homes, who nominated to be part of this Committee. CORT elections are held every 2 years and meetings take place 6 times/year. CORT members feed into policy discussions, provide feedback on a range of issues which impact tenants and advise Foundation Housing on how to communicate issues to tenants or how to involve tenants in policy changes. Senior managers attend the meetings and information from the CORT is also fed up to the Tenancy Management Committee so they are aware of the views of tenants and the issues in which they are becoming involved. This is an important voice for tenants within Foundation Housing and we encourage anyone with an interest in tenant representation to become involved.

FEEDBACK

We welcome feedback and suggestions from all our tenants at any time. You can provide feedback and suggestions to us in many different ways, either by phone, via email, by completing the feedback form on our website, or through your Housing Coordinator.

SOCIAL ACTIVITIES

Our Community Engagement team manages an annual calendar of events which are advertised through our newsletter. The events are aimed at bringing people together who might not usually have a chance to meet and provide a range of different social events that appeal to different tenant groups. Sometimes they are aimed at children, while others might be during the day and be more adult-appropriate. Please let your Housing Coordinator know if you are interested in such activities and be sure to keep an eye out in the newsletter when RSVPs are called for.