

CORT Committee Agenda

Venue: Foundation Housing, 297 Vincent Street, Leederville

Date: 27th June, 2023

Time: 12pm - 2pm

AGENDA

Welcome and Apologies

Acknowledgment to Country

We acknowledge the Traditional Owners of the land on which we meet today, the Whadjuk People of the Noongar Nation. I wish to pay respect to Elders past, present and future and thank them for their stewardship for their preservation of their land, sea, culture, song and dance.

- 1. Previous Meeting Minutes**
- 2. Action Items**
 - 2.1 Response from Chris Smith regarding interstate transfers**
- 3. Community Engagement Coordinator CORT Update – Update from Alison**
- 4. Tenant & Resident Communications – Update from Paige**
- 5. Current Business**

5.1 Review CORT Processes (Claire)

TOR review including:

Agenda review; FHL Executive attending CORT meetings on a regular rotating basis; CORT members communication between meetings.

5.2 CORT Election process (Claire)

AGM 24th October

5.3 FNIP/RAP - Representation and feedback (Neil)

5.4 Communication – FHL to Residents and Tenants (Claire)

What are resident/tenant experiences with maintenance in shared spaces and the SHERP process.

5.5 Customer Service Charter and Survey (Allan)

Are there specific question CORT would like included?

5.6 Bedbugs (Neil)

CORT experiences and is this an area of concern?



6. Any Other Business

7. Close of Meeting